

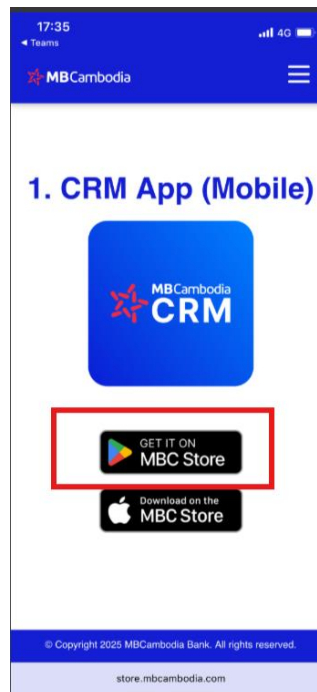
GUIDLINE TO INSTALL CRM MOBILE APP

To receive installation support, please join our official Telegram group: [CRM SUPPORTING](#)

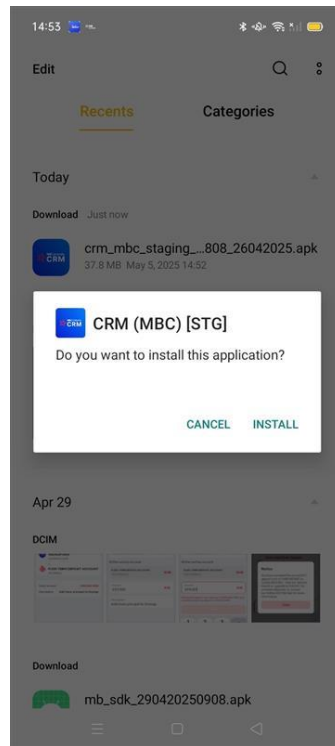
Open the following link: <https://store.mbcambodia.com/>

For Android Users

Step 1: Tab on the CH Play icon to download the APK file



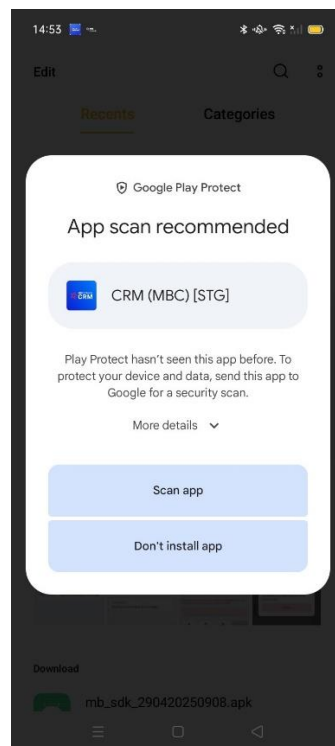
Step 2: Once downloaded, tap the file to install.



1.

Step 3: Select "**Install**" to begin the installation process.

Step 4: If this is your first time installing an APK, choose "**Scan app**" to check the app before installation

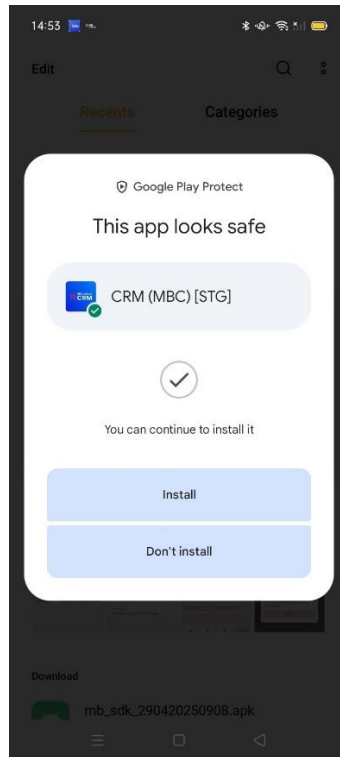


2.

3.

4.

Step 5: Click "**Install**" again to proceed with the app installation

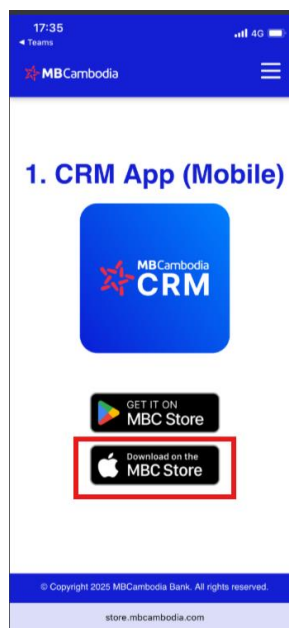


5.

Step 6: Open the app after installation.

For iOS Users

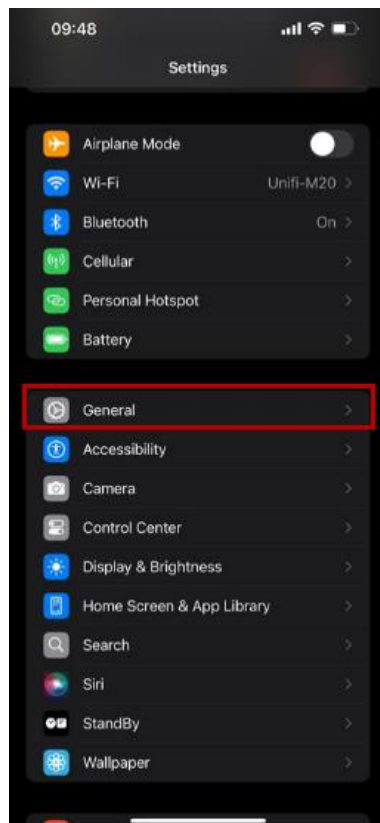
Step 1: Tab on the Apple icon to download CRM app



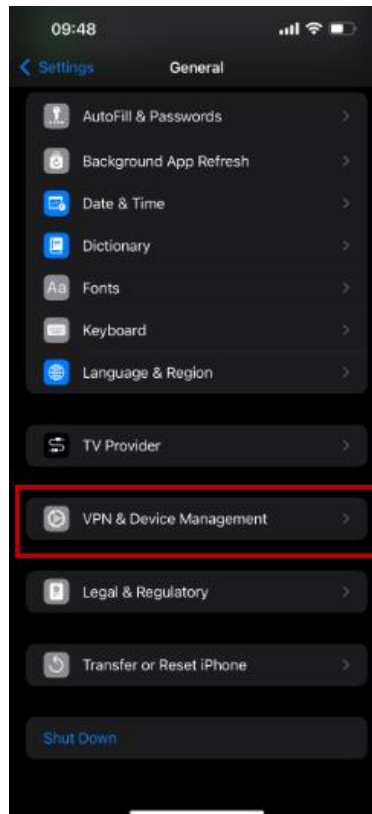
Step 2: When opening the app, due to iPhone's security policy regarding apps outside the App Store, an error message like the one shown in the picture will appear. To bypass this policy, the device with the app installed needs to trust the developer account of MB once to access the app. Trust app:

Step 2.1. Open **Setting** on your iPhone/iPad.

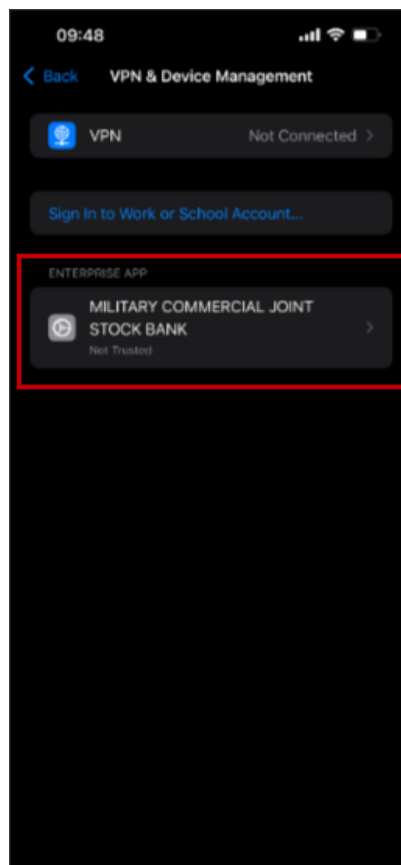
Step 2.2. Select **General**



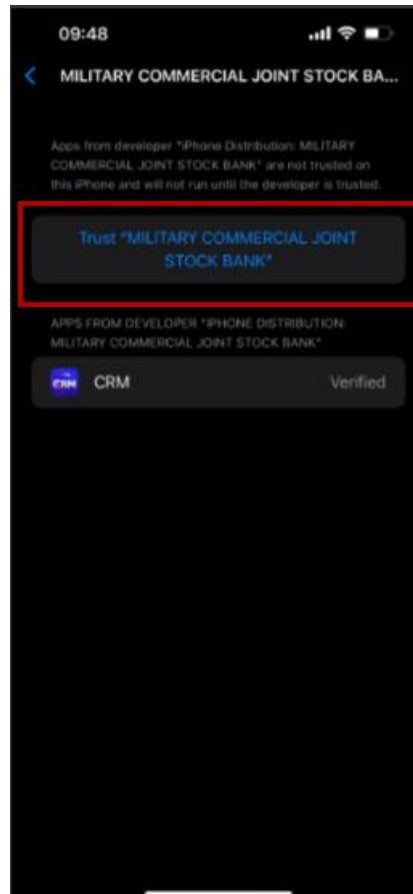
Step 2.3. Scroll down and select **VPN & Device Management**



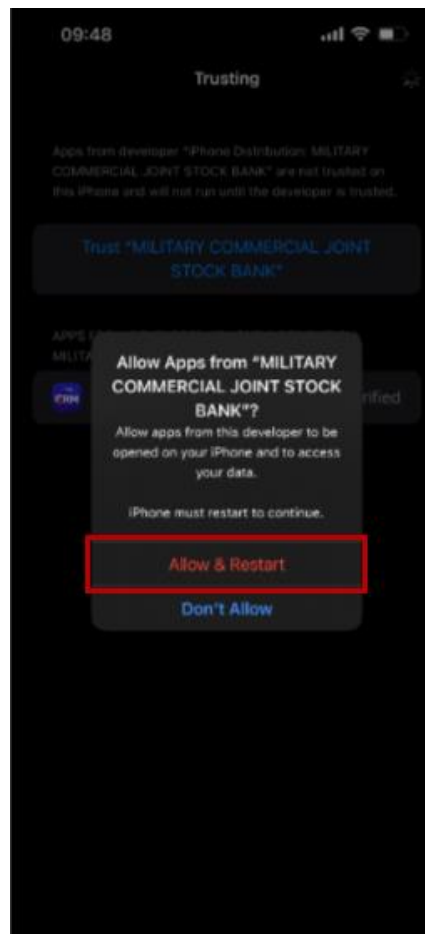
Step 2.4. You will see the **Enterprise or Apple ID profile** associated with the untrusted app



Step 2.5. Tap the profile name → tap **Trust**



Step 2.6. Confirm by tapping “**Trust**” again on the popup



Step 3.7: After restarting the device, select 'Install Profile' to complete the trust installation.



Step 4: Once installed and trusted, you can open and use the application directly from your home screen.